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January 6, 2009

Mr. Charles L. A. Terreni  
Chief Clerk/Administrator  
Public Service Commission of South Carolina  
101 Executive Center Dr.  
Columbia, South Carolina 29210

RECEIVED  
2009 JAN -6 PM 12:18  
SOUTH CAROLINA  
PUBLIC SERVICE  
COMMISSION

Dear Mr. Terreni:

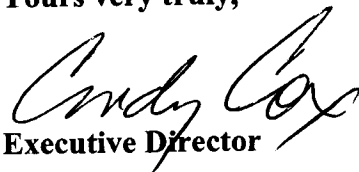
In compliance with Commission Rule 103-614, BellSouth Telecommunications, Inc. d/b/a AT&T South Carolina (AT&T) respectfully notifies the Public Service Commission of South Carolina ("the Commission") of service interruptions affecting the Charleston and Columbia, South Carolina areas by submitting the attached copies of the reports regarding these interruptions that AT&T submitted to the Federal Communications Commission ("FCC").

These reports contain information that is protected from public disclosure by Order No. 2006-777 that the Commission entered in Docket No. 2006-371-C on December 15, 2006. In compliance with that Order, AT&T is providing (1) proprietary, unredacted copies in a sealed envelope with each page marked in a manner calculated to alert custodians of the materials to their confidential or proprietary nature; and (2) a public copies of the information that redacts the specific information that is entitled to confidential and proprietary treatment.

As a courtesy, I am also providing a copy of this letter and copies of the redacted, public versions of the reports to the Office of Regulatory Staff.

If you have any questions, please contact me at 803-401-2252.

Yours very truly,

  
Executive Director

cc: Dawn Hipp, ORS

# **SDRS** **Condensed Report**

<b>SDR #:</b>	45638	<b>SDR Ref #:</b>	08-se02647
<b>SDR Status:</b>	Open	<u>DETAILS</u>	<u>NARRATIVE</u> <u>EXECUTIVE SUMMARY</u>
<b>Problem Description:</b>	Translations error in Charleston blocked 853,402 calls to T-Mobile		
<b>SDR Type:</b>	Switch	<b>FYI:</b>	No
<b>SUB Type:</b>	Access Tandem	<b>PUC:</b>	No
<b>Scorecard Category:</b>	Translations/Provisioning	<b>FCC:</b>	Yes
<b>NRC Technology:</b>	NMC	<b>Media:</b>	No
<b>Region:</b>	Southeast	<b>State:</b>	SC
<b>District:</b>	Midlands/Low Country SC	<b>City:</b>	CHARLESTON
<b>Office CLLI:</b>	CHTNSCDT	<b>Office Name:</b>	CHARLESTON DIAL & TOLL
<b>Equipment CLLI:</b>	60T		
<b>Direct Cause:</b>	Procedural - Service Provider	<b>Root Cause:</b>	Procedural - Service Provider
<b>Occurred Date:</b>	12/23/08	<b>Time:</b>	13:00 (Eastern)
<b>Estimated Restoral Date:</b>		<b>Time:</b>	
<b>Clear Date:</b>	12/23/08	<b>Time:</b>	23:40 (Eastern)
<b>Failure Duration:</b>	640 minutes	<b>Est. Number of Blocked Calls</b>	██████
<b>GNOC Notify Date:</b>	12/24/08	<b>Time:</b>	00:05 (Eastern)
<b>Equipment Category:</b>	Switch	<b>Equipment Vendor:</b>	Nortel
<b>Equipment Model:</b>	DMS 200	<b>Equipment Component:</b>	
<b>SDR Owner:</b>	<u>JAMES ROSS JR.</u>	<b>Phone:</b>	(972) 454-6246
<b>Initiator:</b>	<u>DONNA AMMETER</u>	<b>Phone:</b>	(972) 454-6462
<b>Customer Impact:</b>			
<b>Event Narrative:</b>	<div style="background-color: black; width: 100%; height: 100px;"></div>		
<b>Resolution Narrative:</b>			
<b>More Complete Description of Geographical Area :</b>	180 Calhoun St		

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## SDRS Condensed Report

<b>SDR #:</b>	45681	<b>SDR Ref #:</b>	08-se02660
<b>SDR Status:</b>	Open	<u>DETAILS</u>	<u>NARRATIVE</u> <u>EXECUTIVE SUMMARY</u>
<b>Problem Description:</b>	High Call Blockage observed - CLMASCSN60T		
<b>SDR Type:</b>	Other	<b>FYI:</b>	No
<b>SUB Type:</b>	Non-AT&T	<b>PUC:</b>	No
<b>Scorecard Category:</b>		<b>FCC:</b>	Yes
<b>NRC Technology:</b>	NMC	<b>Media:</b>	No
<b>Region:</b>	Southeast	<b>State:</b>	SC
<b>District:</b>	Midlands/Low Country SC	<b>City:</b>	COLUMBIA
<b>Office CLLI:</b>	CLMASCSN	<b>Office Name:</b>	COLUMBIA-SENATE ST.
<b>Equipment CLI:</b>			
<b>Direct Cause:</b>		<b>Root Cause:</b>	
<b>Occurred Date:</b>	12/26/08	<b>Time:</b>	11:15 (Eastern)
<b>Estimated Restoral Date:</b>		<b>Time:</b>	
<b>Clear Date:</b>		<b>Time:</b>	
<b>Failure Duration:</b>		<b>Est. Number of Blocked Calls</b>	[REDACTED]
<b>GNOC Notify Date:</b>	12/26/08	<b>Time:</b>	11:45 (Eastern)
<b>Equipment Category:</b>		<b>Equipment Vendor:</b>	
<b>Equipment Model:</b>		<b>Equipment Component:</b>	
<b>SDR Owner:</b>	REBECCA KATREIN	<b>Phone:</b>	(312) 870-8672
<b>Initiator:</b>	REBECCA KATREIN	<b>Phone:</b>	(312) 870-8672
<b>Customer Impact:</b>			
<b>Event Narrative:</b>	[REDACTED]		
<b>Resolution Narrative:</b>			
<b>More Complete Description of Geographical Area :</b>			

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